



Partner Update

Transition of the Diabetic Program & Diabetic Protocol to Standing Orders (British Columbia)

Update:

Dynacare (formerly Valley Medical Labs) is pleased to announce a transition from the Diabetic Program and Diabetic Protocol to standing orders, which aligns with provincial policy.

Clinical Benefits and Utility

During the Covid pandemic, the Diabetic Program was paused, new cards were no longer issued, and standing orders were created for patients requiring the same or similar lab work. To standardize and utilize best practices for physicians, patients, and staff, we will sunset the Diabetic Program (to include any associated cards) and Diabetic Protocol (to include any associated papers) as of **November 24th, 2025**.

Patients previously registered in the Valley Medical Laboratories Operated by Dynacare Diabetic Program or Protocol, will require a new standing order from their Health Care Provider (HCP). This will have no impact on patients currently on standing orders.

Action Required

HCPs with patients utilizing the Diabetic Program or Protocol will need to provide their patients with a new standing order. As a reminder, the Diabetic Program or Protocol incorporated multiple tests including but not limited to monitoring of quarterly HBA1C and annual lipids, creatinine, urine albumin/creatinine ratio (ACR), and RBS/FBS with glucometer comparison. Standing orders do not include the recording of a patient administered glucometer test. If this is required for your clinical needs, please request that your patient submit the information directly to your office.

Patients presenting with a Diabetic Program or Protocol document will be given a memo reminding them of the need to transition to standing orders from their HCP. Each patient will be eligible for one grace visit using their existing card or paper.

New standing orders are now valid for up to a maximum of 2 years. Refer to Provincial Standing Order Policy ([1262092 - Provincial Standing Order Policy v1](#))

Contact Us

If you have any questions regarding the information above, please contact Customer Care at 250.763.4813.

