



Partner Update

Aug 2025

Change in HbA1c reporting limit

Audience

All Dynacare clients requesting HbA1c testing.

Overview

Dynacare will update the reporting limits for HbA1c.

Details

HbA1c testing is used to diagnose and monitor diabetes mellitus. Due to a reagent change, Dynacare will update reporting limits to 4.2% - 17.0%. Therefore, any samples, that have HbA1c less than 4.2% will be reported as <4.2%. Any samples with HbA1c greater than 17.0% will be reported as >17.0%. There will no change to the normal ranges or interpretation.

Previous reporting range	New reporting range
3.0% - 25.0%	4.2% - 17.0%

This change will be implemented in Ontario and Manitoba on September 29, 2025, in British Columbia on October 27, 2025 and in Quebec on November 3, 2025.

Action Required

Healthcare providers and clients should be aware of this change.

Questions about the Change?

If you have any questions regarding this communication, please contact Customer Care at 800.565.5721 or your Dynacare Account Manager.

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