



## Partner Update

July 2024

### **Centralization of CBC testing in the Okanagan (Valley Medical Laboratories Operated by Dynacare)**

#### **Audience**

Healthcare providers requesting CBC testing in South Okanagan.

#### **Overview**

Dynacare is committed to providing consistent, high-quality service to our customers and healthcare providers. To maximize efficiency and maintain a consistent standard of care, Dynacare will be centralizing CBC testing in the Okanagan to our Kelowna laboratory.

#### **Details**

Effective July 8<sup>th</sup>, 2024, all CBC samples collected in South Okanagan will be directed to and processed at our Kelowna Laboratory. It is anticipated that this change will have minimal to no impact on current turn-around-time and reporting. In situations of inclement weather or if a STAT CBC result is required, healthcare providers in South Okanagan are advised to direct patients to the nearest hospital laboratory.

#### **Action Required**

Patients and their healthcare providers should be aware of this change.

#### **Questions about the Change?**

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