



NOTICE TO PHYSICIANS & PATIENTS

**EFFECTIVE JUNE 1, 2022 OUR VERNON
DOWNTOWN PATIENT SERVICE CENTRE
WILL TRANSITION TO A WALK-IN PATIENT
SERVICE CENTRE OPEN
8:00am – 4:30pm Monday to Friday**

In response to the ongoing Medical Laboratory staffing shortages in the North Okanagan along with the high demand for access to laboratory collection services we will temporarily suspend our appointment system at the Downtown Vernon Location. This temporary change will allow Valley Medical Laboratories to serve a greater number of patients across the North Okanagan.

We will welcome walk in patients at both our Vernon sites
starting June 1, 2022

Vernon Main (Downtown) 8:00am-4:30pm
Vernon North (Railway Plaza) 7:30am-4:00pm

We anticipate these changes will increase patient throughput and allow easier access to walk-in patients.

Interior Health will continue offering appointment services.