

Medical Laboratory Assistant

Student Program



Program Training Includes...

- Performing phlebotomy techniques and other specimen collection requirements
- Labelling, storing and processing samples in preparation for analysis
- Patient identification
- Data entry
- Laboratory safety and biohazardous waste disposal
- Confidentiality, professionalism, conduct and ethics
- Patient services

Program Outline

Requirements

- This program is designed to be completed in conjunction with the Thompson Rivers University, Open Learning, [MLA Certification](#).
- Students must meet all prerequisites and be enrolled in the TRU Medical Laboratory Assistant Certificate Program.
- It is highly recommended that students have HLTH 1981: Medical Terminology course completed prior to program start date.
- While enrolled in the program, students are recognized as Valley Medical Laboratories Student Employees, subject to Standard Employment Terms.
- Until a position is awarded during or after certification, the student is considered a Casual employee.

Timeline



5 weeks of in-class theory, hands-on-practice and analytical department rotation.

6 weeks of 1-on-1 training in patient services experience; phlebotomy services, specimen handling & data entry.

3 weeks of preceptorship at a Patient Service Center.

Following preceptorship, the student works as a QNC MLA while completing their TRU course load, which must be finished within 1 year of the program start date.

After completion of VMLs 1 week paid practicum, the student is now a Certified MLA graduate.

Content Covered

Hands on training

Human Resources & Payroll

Quality Management

Safety & WHMIS

Anatomy & Physiology

Medical Terminology

Phlebotomy Training

Specimen Handling

Requisition Processing

Office Procedures

Laboratory Billing

Laboratory Information System

Professional Practices & Pre-Analytical Errors

Call Center

TDG Training & Certification

ECG Workshop

Rotations

Experiences gained through observation in each of our analytical departments for the betterment of future sample quality.

Departmental Rotations

- Chemistry
- Microbiology
- Hematology
- Central Processing

Patient Service Centers

- North Okanagan PSCs
- Central Okanagan PSCs
- South Okanagan PSCs

The Ideal Candidate

- Customer service oriented
- Desire to help others
- Attention to detail
- Team player
- Process oriented
- Professional
- Positive attitude
- Efficient
- Comfortable with the needles



Application Requirements

- Resume
- Professional references
- Typing test with a minimum of 40 WPM
- Satisfactory criminal record check
- Proof of COVID-19 vaccinations
- Meets TRU MLA program enrolment requirements and prerequisites

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