

# MEMO



Okanagan Clinical Laboratories

## MEMORANDAM

TO: ALL PHYSICIANS & CLIENTS

FROM: Dr. Jason Doyle, Medical Director, Valley Medical Laboratories

DATE: April 5, 2021

### **Creatinine Reagent Lot Positive Bias - Resolution**

---

In early March 2021, a positive bias in some serum creatinine assays (of up to 8 umol/L) in British Columbia was detected, affecting Life Labs, Valley Medical Laboratories, and some hospital laboratories in Northern Health. The underlying cause was determined to be the manufacturer's reagent, which was used at Valley Medical Laboratories from November 09, 2020 to March 10, 2021. A new lot of reagent was received from the manufacturer, validated, and placed into use on March 10, 2021. A comment warning of the potential problem was placed on all creatinine results coming out of Valley Medical Laboratories on March 03, 2021. On March 10, 2021 a follow up comment notifying of the resolution of the problem began going out on all creatinine results from Valley Medical Laboratories.

Physicians may request a consolidated list of their potentially affected patients. Please submit request by calling 250-763-4813 ext. 1157 or emailing: [info@vmlabs.ca](mailto:info@vmlabs.ca)

If you have any further questions, please contact:

Dr. Jason Doyle  
Medical Director  
105-537 Leon Ave Kelowna BC V1Y 6J5  
T 250-763-4813 ext 1109 F 250-862-2843  
E [JDoyle@vmlabs.ca](mailto:JDoyle@vmlabs.ca)

**For news, updates and alerts please visit our website**

**[valleymedicallaboratories.com](http://valleymedicallaboratories.com)**