



Valley Medical Laboratories Okanagan Clinical Laboratories

Our Privacy Practices...

Collection, use and disclosure of information

We collect, use and share your personal information in accordance with the B.C. Personal Information Protection Act (PIPA) and related regulations.

Your test results are only released to the physician(s) and other health care professionals directly involved in your care.

Other uses of information and laboratory samples

On an anonymous basis, we may use your information and laboratory samples to evaluate our own performance, to ensure quality, establish population based normal values, or to assess certain enhanced services.

Non-medical disclosure of information

There are certain instances when others request your personal information or test results. Examples include your employer, your lawyer, or agencies such as the Ministry of Children and Family Services. We require your knowledge of the request, and your permission to release information before we report to anyone other than the health care providers directly involved in your care.