



# Valley Medical Laboratories Okanagan Clinical Laboratories

## *Our Privacy Practices...*

### **Collection, use and disclosure of information**

We collect, use and share your personal information in accordance with the B.C. Personal Information Protection Act (PIPA) and related regulations.

Your test results are released to the physician(s) and other health care professionals directly involved in your care.

### **Other uses of information**

We may use your information to evaluate our own performance, to ensure quality, or to assess some of the enhanced services we offer, for example our Kelowna Diabetes Program.

### **Non-medical disclosure of information**

There are certain instances when others request your personal information or test results. Examples include your employer, your lawyer, or agencies such as the Ministry of Children and Family Services. We require your knowledge of the request, and your permission to release information before we report to anyone other than the health care providers directly involved in your care.